Login

1. Lift the receiver and dial 99
2. Enter your extension number
3. Enter the first five characters of your password
4. Press 1 when prompted

To enter your password from the phone's keypad: press once an alphanumeric key corresponding to a letter which you need to enter; press the star button (*) to enter any special character.

Example: Password: 4Ag7$Zl@
Enter: 4247*

4 GHI	2 ABC	4 GHI	7 PQRS	* ○
4	A	g	7	$

BLF / Function keys

Function keys must be set up in Collaboration *Settings -> Function keys* or by the PBX administrator.

This phone supports up to 4 Function keys distributed over 2 pages. Use **Navigation keys** to move between pages.

Make a call

Enter the number and press **Send** Soft key.

*To switch between speaker mode and handset mode during a call: press **Speaker** key. To switch between speaker mode and headset mode during a call: press **Headset** key.*

Dial a user for whom you have assigned a *Colleague* Function key: press the corresponding **Function key**.

Call from call history: press **History** Soft key from idle and select the number using **Navigation keys**, then press **Dial** Soft key.

Call from Phonebooks

1. Press **Phonebook key**.
2. Press **Filter** Soft key and select the phonebook
3. Press **Search** Soft key to search this phonebook and enter the name or phone number
4. Press **Enter** Soft key and select the contact using **Navigation keys**
5. Press **Dial** Soft key

Phonebooks must be set up by user via Collaboration or by the PBX administrator.

Mute the microphone during a call

Press **Mute** key to mute / unmute the microphone.

Hold / Second call

Press **Hold** Soft key during a call to put a call on hold.

Press **New** Soft key to make a second call, then enter the number manually or press **Select** Soft key to search for the contact in call history / in phonebooks.

Call transfer

Blind transfer (the desired party/extension is not notified of the impending transfer)

1. Press **Transfer** Soft key during a call (the call is put on hold)
2. Dial the desired party/extension
3. Hang up

Blind transfer via *Colleague* BLF / Function key: make sure *Direct transfer* option is enabled for this Function key in Collaboration:

Colleague	👁 🔊 ➔	Dimitri

1. Press the corresponding **Function key** during a call
2. Hang up

Attended transfer (the desired party/extension is notified)

1. Press **Transfer** Soft key during a call (the call is put on hold)
2. Dial the desired party/extension
3. Notify the third party of the impending transfer
4. Hang up to transfer the call

Attended transfer via *Colleague* BLF / Function key: make sure *Direct transfer* option is disabled for this Function key in

Colleague	👁 🔊 ➔	Dimitri

Collaboration:

1. Press the corresponding **Function key** during a call (the current call is put on hold)
2. Notify the third party of the impending transfer
3. Hang up to transfer the call

Conference

1. Put the first call on hold to make a second call to the contact you would like to invite to the conference call
2. When the third party answers, press **Conference** Soft key.

Access Voicemail

1. Press **Voicemail key**
2. If requested, enter the first five characters of your password
3. Select the message and press **Play** Soft key to listen to it; press **Info** Soft Key for more information or to delete the message.

Call Features

Press **Features** Soft key from idle to set the following call features for each call type (Internal, External, Blacklist, Whitelist), based on user status (Available, DND, Away): Call reject, Call forwarding, Call Waiting, Mobility, Ring Tone.

Features can be also set up in Collaboration Settings -> Features.

User Guide
WP410

ElemenTel Wildix

Packing list

- 1 x WP410 phone
- 1 x handset
- 1 x handset cord
- 1 x stand

Safety information

https://www.wildix.com/safety-information/

Mounting instructions

Attach the stand to the phone (desk mounting) or hang the phone on the wall (without attaching the stand)
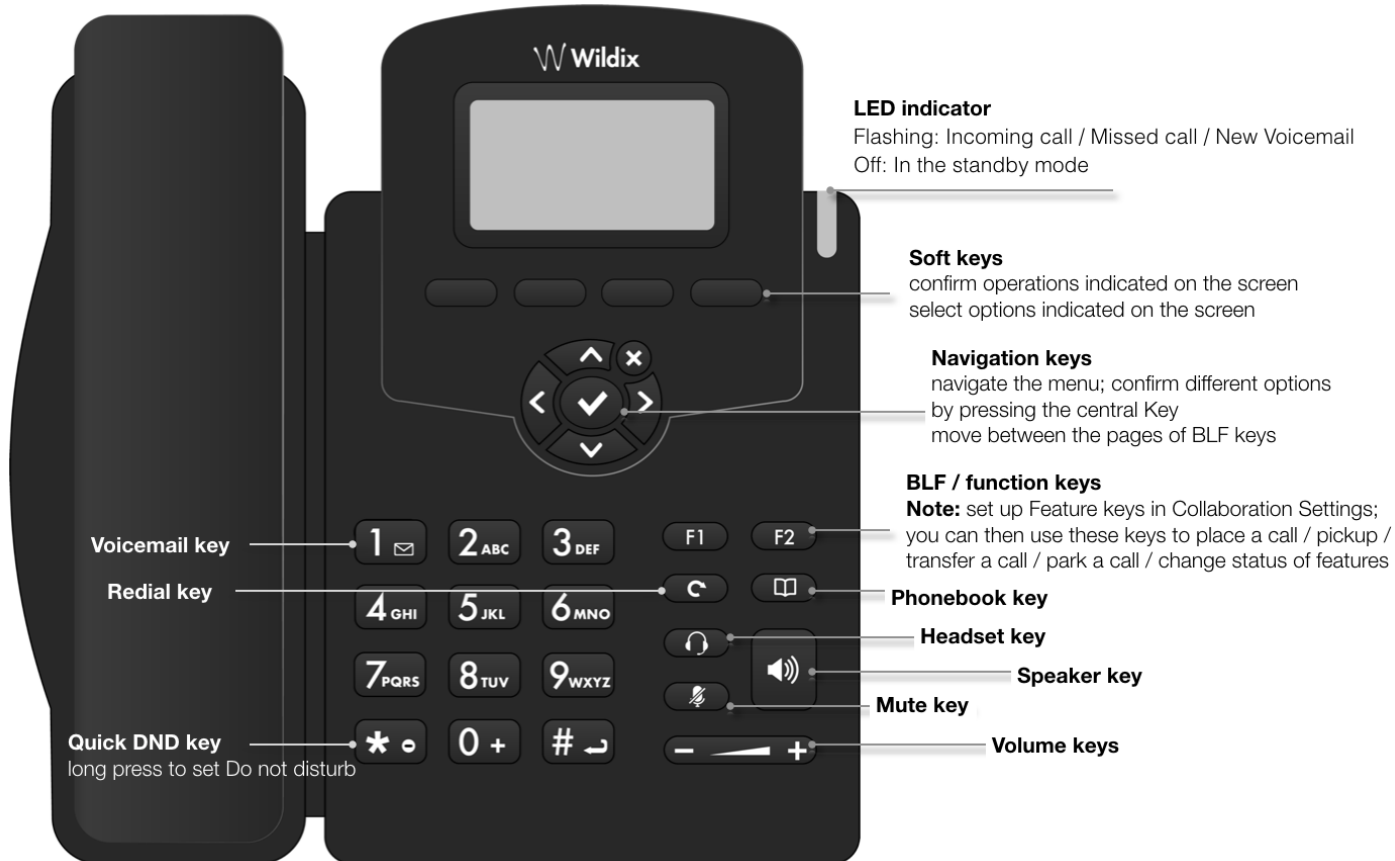
Keypad instruction

Connection

The ports are situated on the rear panel of the phone

- Connect the handset to the port using the handset cord
- Connect the phone to the network PoE switch using RJ-45 cable
- (Optional) Connect the port to the PC using RJ-45 cable
- (Optional, this is a PoE device) Connect the phone to the power supply (power adapter can be purchased separately)
- (Optional) Connect the headset to the port (headsets can be purchased separately)

Internet

PC

DC5V

Wildix Partner

LED indicator
Flashing: Incoming call / Missed call / New Voicemail
Off: In the standby mode

Soft keys
confirm operations indicated on the screen
select options indicated on the screen

Navigation keys
navigate the menu; confirm different options by pressing the central Key
move between the pages of BLF keys

BLF / function keys
Note: set up Feature keys in Collaboration Settings; you can then use these keys to place a call / pickup / transfer a call / park a call / change status of features

Phonebook key

Headset key

Speaker key

Mute key

Volume keys

Voicemail key

Redial key

Quick DND key
long press to set Do not disturb

1 ✉   2 ABC   3 DEF   F1   F2
4 GHI   5 JKL   6 MNO
7 PQRS   8 TUV   9 WXYZ
* ○   0 +   # ↵

full guide online:

www.wildix.com