



CONDITIONS OF SALE

Order Form Terms & Conditions

1. Within this agreement the definitions used will have the same meaning as those detailed within the Rental Agreement.

1.1 Supplier means: - ElementTel Ltd, a Limited company incorporated and registered in England, company registration number 08227791 and whose registered office is at Chancery House, Abbey Park Industrial Estate, Premier Way, Romsey, Hampshire, SO51 9DQ.

2. According to this Rental Agreement, the terms make clear that they may be transferred or assigned to ElementTel at any time during the fixed period and at the absolute discretion of the hirer. Where this happens, ElementTel will be entitled to enforce the terms of the Rental Agreement as if ElementTel was a signatory to the said agreement. Therefore, either ElementTel or the hirer will provide notice of any variation to the way in which the rentals are to be made.

3. Orders for the rental of equipment which have been accepted by ElementTel may be cancelled subject to the following. They may be exceptionally cancelled with ElementTel's written agreement. However, this is subject to you indemnifying ElementTel for the administration costs of dealing with your order (the cancellation charge). This charge is based on the equivalent of five quarterly rentals and is the sum which will be immediately due to ElementTel where notice of cancellation has been given. It is agreed with the customer as being proportionate and reasonable charge within all the circumstances.

4. If the Rental Agreement has been transferred or assigned to ElementTel, then ElementTel has the discretion to accept the cancellation charge by way of settlement of all monies otherwise owed to ElementTel where the Rental Agreement has been terminated.

5. Your dated signature to this Agreement is a representation that you are not an individual in line with the Consumer Credit Act 1974 and are instead a Body Corporate. Furthermore, in line with the terms and conditions set out within this agreement and the Rental Agreement you hereby agree to.

6. Broadband - The Broadband agreement runs for the term detailed on the order form and or line rental agreement, it will be renewed unless notice of termination is provided. The Broadband agreement may be terminated with effect from the end of the Agreement minimum term, or any subsequent anniversary thereof, by either party giving at least 90 days' notice to the other to expire on the last day of the Agreement Term or on an anniversary of that day.

7. Compensations claims - Should you experience interrupted service on any product or service provided by ElementTel we will endeavour to rectify the issue as soon as possible. If the interruption is caused by an error on our behalf we will provide suitable compensation for any loss or interruption in service. Compensation is calculated hourly and is based on your predicted spend with ElementTel. For full details please contact us on 0330 024 8998.

8. Direct Debit - It is condition of this agreement that all ongoing services (which includes additional equipment, annual maintenance, line rental, call charges and broadband) provided by ElementTel Ltd are collected by monthly Direct Debit.